



CATHOLIC HEALTH

Australia

MEDIA RELEASE

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Enriching the Care of Older Australians

Catholic Health Australia (CHA) welcomes the new Aged Care Quality and Safety Commission which commenced operation today.

“Catholic providers of care services have supported the creation of this Commission which was a key recommendation of the Carnell-Paterson Independent Review of National Aged Care Quality Regulatory Processes,” said CHA CEO Suzanne Greenwood.

Mrs Greenwood said Catholic providers of health, aged and community care services have long advocated for consumer-centric care and applaud the new Aged Care Quality Standards of the Commission.

“Consumer dignity and choice is placed at the centre of the new Standards, which focus on outcomes for consumers and reflect the level of care and services the community expects.

“The new Commission’s website is easy to navigate for both consumers and providers, being an ideal portal to support the work of the new Commission, providing clear and accessible information about the new Standards and supporting consumer rights.

“Recently, the community has seen staff and families who have spoken out about the level of care their loved ones are receiving - their great courage in doing so has been rewarded with this critical step of appropriate government support.

“Everyday, older Australians experience tremendous compassionate and innovative care in their homes and in aged care facilities and hopefully the new Commission will make this a reality for all.”

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CHA represents the largest single grouping of non-government health, aged and community care services in Australia.